



# Saturday, October 30<sup>th</sup>, 2021

## Bridgestone Arena



### Game Information

The 2021 U.S. Hockey Hall of Fame Game is a college hockey game played every season to generate much-needed revenue for the U.S. Hockey Hall of Fame Museum in Eveleth, Minnesota. This is a regular season game featuring the University of North Dakota versus Penn State University at Bridgestone Arena in Nashville, TN on Saturday, October 30, 2021. Game time is set for 7:07 pm Central (Nashville and Grand Forks are both in the Central time zone).

### Nashville

Nashville's connection to music is unequalled and its reputation as Music City has been consistently proven for over 200 years. Welcome to the city where music is written, recorded, and performed every single day. Welcome to Music City!

Visit [visitmusiccity.com](http://visitmusiccity.com) to learn more about exploring Nashville.

•All information is subject to change. Updates and new information will be posted on the event webpage at [theralph.com/nashville/event-news](http://theralph.com/nashville/event-news).

# FAN GUIDE

# HUGO'S

• FAMILY MARKETPLACE •

# COVID-19 PROTOCOLS IN NASHVILLE

## General COVID-19 Protocols

Some venues, businesses, and establishments have specific policies that may require proof of vaccination or a recent COVID-19 test for entry. Please check ahead directly with the specific venue, business or establishment that you plan to visit for current and specific COVID-19 policies and procedures. Here is a link to a site with more detailed information: [visitmusiccity.com/covid-19-information/covid-19-business-event-updates](https://visitmusiccity.com/covid-19-information/covid-19-business-event-updates). All COVID-19 information is subject to change.

## COVID-19 Testing – Grand Forks and Nashville

To help our fans comply with the COVID-19 entry protocols at Bridgestone Arena, two event-specific COVID-19 testing events have been created for fans attending the 2021 U.S. Hockey Hall of Fame Game.

Testing events have been created for both Grand Forks (October 27 and 28) and Nashville (October 29 and 30). Those who are fully vaccinated do not need to show proof of a negative test, but will need to provide proof of vaccination.

Here is the link that can be used to access specific and detailed testing information for both Grand Forks and Nashville: [theralph.com/nashville/event-news](https://theralph.com/nashville/event-news)

Please note that there is a \$50 charge per test for those choosing to test in Nashville. Testing in Nashville will be conducted by Recover Health, a Nashville-based testing agency secured specifically for this event.

Testing in Grand Forks will be conducted by the Grand Forks Public Health Department in collaboration with UND.

If available, fans outside Grand Forks are encouraged to test in their own home communities beginning on Wednesday, October 27.

## Community Testing in Nashville, TN

Fans who seek alternative testing options in Nashville from Wednesday through Saturday the week leading up to the game may find the following website helpful as they consider their options: [asafenashville.org/test-mask-resources/](https://asafenashville.org/test-mask-resources/).

## CLEAR Health Pass at Bridgestone Arena

Bridgestone Arena has partnered with CLEAR Health Pass to provide easy proof of COVID-related health insights. Complete your CLEAR Health Pass ahead of time for faster entry. To get started, download the CLEAR app and enroll for free at [clear.app.link/Bridgestone-Arena-Attendee](https://clear.app.link/Bridgestone-Arena-Attendee).

More information on CLEAR can be found here: [bridgestonearena.com/bridgestone-arena-protocols](https://bridgestonearena.com/bridgestone-arena-protocols)

For the most efficient entry process possible, all ticket holders should sign up for CLEAR and complete their COVID-19 health screening before arriving at Bridgestone Arena.

## Bridgestone Arena Face Mask Policy

Masks are recommended, but not mandated, for those 12 years of age and older at Bridgestone Arena.

All guests under 12 must either: (1) wear a mask at all times while inside the venue (except while eating or drinking) OR (2) present a printed or digital negative COVID-19 PCR or antigen test administered by a healthcare professional within 72 hours (Wednesday testing qualifies) prior to the event date.

The Centers for Disease Control and Prevention (CDC) recommends that everyone, including fully vaccinated people, wear masks in public indoor settings in areas with high or substantial COVID-19 transmission rates. Davidson County, the City of Nashville and many surrounding counties are included in the recommendation based on current COVID-19 transmission rates.

## Hotels

If you booked your event hotel room directly through the event's official hotel block, you should contact the hotel directly if you have any questions about your reservation. Please feel free to reach out to representatives from our official event housing service at [HOFHotel@maritz.com](mailto:HOFHotel@maritz.com) or by phone at (864) 342-6277 if you have general questions about your official hotel block reservation.

If you have an issue at your hotel in Nashville, don't panic, reach out to the hotel and give them an opportunity to fix it. The Nashville market is currently experiencing labor and staffing issues as they emerge from the pandemic, much like what is also happening many of our own home communities.

## COVID-19 Entry Protocols at Bridgestone Arena

Effective October 2, 2021, Bridgestone Arena has mandated that all guests aged 12 and older will be required to either show proof of full COVID-19 vaccination or show a negative COVID-19 test administered within 72 hours (Wednesday testing qualifies) prior to the event. All guests will be required to comply with this Bridgestone Arena policy. Fans should be prepared to show photo ID at the point of entry, along with proof of negative test or proof of vaccination.

Here is a link to the complete Bridgestone Arena COVID-19 Policy: [bridgestonearena.com/bridgestone-arena-protocols](https://bridgestonearena.com/bridgestone-arena-protocols).



# EVENT SCHEDULE THURSDAY, OCT. 28

## Hawkey Hubs

The following bars and restaurants are welcoming UND hockey fans on Thursday, October 28 in Music City. There are no formal events or activities on Thursday evening in Nashville, but the establishments below, as well as all of the establishments on Lower Broadway, will be ready for you if you're looking for a place where fellow UND hockey fans will gather.



NASHVILLE

### Hard Rock Café

100 Broadway, Nashville TN  
Hours: 11:30 am - 10:00 pm  
[hardrockcafe.com/location/nashville/](http://hardrockcafe.com/location/nashville/)



### John Rich's Redneck Riviera

208 Broadway, Nashville TN  
Hours: 11:00 am - 2 am  
(Closed from 4:00 pm - 10:00 pm)  
[redneckrivieranashville.com/](http://redneckrivieranashville.com/)



### Tin Roof

316 Broadway, Nashville TN  
Hours: 11:00 am - 3:00 am  
[tinroofbroadway.com/](http://tinroofbroadway.com/)



### Pancho & Lefty's

104 Rep. John Lewis Way S  
Hours: 11:00 am - 9:00 pm  
[panchoandleftys.com/](http://panchoandleftys.com/)



### Ole Red Nashville

300 Broadway  
Hours: 11:00 am - 2:00 am  
[olered.com/nashville/](http://olered.com/nashville/)



# EVENT SCHEDULE

## FRIDAY, OCT. 29



### 7ELEMENT Luncheon

The goal of the 7Element Luncheon in Nashville is to “leave something behind” when we depart from Nashville.

The 2021 U.S. Hockey Hall of Fame Game in Nashville is going to be a great event and it is going to be a ton of fun for all involved, but it needs to be more than that. 7Element is a perfect fit for our event and our fans. We want to leave something behind when we return to North Dakota and we’re proud to partner with 7Element to make sure that our fans have the opportunity to leave a lasting legacy in Nashville when we all head for home at the end of the weekend.

7Element’s mission is to provide a healthy mental outlet, a sense of purpose, and to close the civilian/military divide – all through the game of hockey. 7Element uses the power of sports to provide a place for members to feel as though they are needed and to provide a median to close the division between those who sacrifice for our communities, and the people who live in those communities.

The 7Element Athletic Fund and the veteran hockey program created in Nashville is a remarkable program. It is incredible to see how they are using the game of hockey to enrich lives and heal those who need a helping hand. Brian Bailey and his 7Element colleagues are the type of people who have gone above and beyond in their service to our country and they deserve our support.

- Location:** Patron Platinum Club at Bridgestone Arena
- Date:** Friday, October 29, 2021
- Time:** 11:30 am to 1:30 pm
- Tickets:** Only 136 tickets made available for this exclusive event. All proceeds benefit 7Element
- Ticket Price:** \$92
- Lunch:** Great buffet meal will be served at this event, featuring Nashville and southern favorites
- Program:** Brad Schlossman (GF Herald) and Alex Heinert (Midco Sports) will preview the big game and Brian Bailey of 7Element will speak to his 20+ years and experiences serving our nation.
- Silent Auction:** Silent auction items available for bid at this event to benefit 7Element.

To Purchase Tickets to the 7Element Lunch, please click here: [theralph.com/nashville/7element](http://theralph.com/nashville/7element)

To Learn More About 7Element: [7element.org/](http://7element.org/)

### UND Hockey Alumni Reception

There is an invitation-only reception event for members of the UND hockey alumni group on Friday, October 29 at Acme Feed and Seed on Lower Broadway from 5:30 pm to 7:30 pm. Members of the hockey alumni group that are planning to be in Nashville on Friday, October 29 are asked to reach out to Keeley Useldinger at [keeleyu@undalumni.net](mailto:keeleyu@undalumni.net) if they would like to attend and have not already RSVP'd for this event.

- Location:** Acme Feed and Seed (101 Broadway, Nashville, TN)
- Date:** Friday, October 29, 2021
- Time:** 5:30 pm to 7:30 pm
- Guests:** This is an invite-only event for UND Hockey alumni.
- Beverages:** Cash Bar (non-hosted)
- Ages:** Must be 21 or older to attend.
- Appetizers:** Complimentary
- Contact:** Keeley Useldinger at [keeleyu@undalumni.net](mailto:keeleyu@undalumni.net)

There are no COVID-19 protocols for entry to the UND Hockey Alumni Reception at this point in time. Should changes be required, these changes will be posted to [theralph.com/nashville/event-news](http://theralph.com/nashville/event-news).



# EVENT SCHEDULE FRIDAY, OCT. 29



## North Dakota Friday Night Fan Party at the Wildhorse!

The place to be on Friday night is the World-Famous Wildhorse Saloon in downtown Nashville. Please note that this event is sold out. Friday night in Nashville will feature the biggest country music party North Dakota has ever thrown! The Wildhorse Saloon is a bar, concert site, and dance venue - all under one roof and you're certain to have a boot scootin' good time. The Wildhorse is located in the heart of Music City's downtown district and has the largest dance floor in all of Tennessee.

- Location:** Wildhorse Saloon (120 2nd Ave. North, Nashville)
- Date:** Friday, October 29, 2021
- Time:** 8:00 pm to 12 midnight (guests allowed to stay after midnight)
- Tickets:** Event is sold out
- Ages:** Must be 21 or older to attend
- Food:** Complimentary Nashville Hot Chicken, Fried Pickles, and a Salsa Trio at 9:00 pm
- Beverages:** Cash Bar (non-hosted)
- Music:** Non-stop country music and entertainment from 8 pm to midnight featuring top-notch live entertainment and all of the country music favorites that you have come to love!
- Merchandise:** Limited line of event merchandise available for purchase at the Wildhorse

There are no COVID-19 protocols for entry to the North Dakota Friday Night Fan Party at the Wildhorse at this point in time. Should changes be required, these changes will be posted to [theralph.com/nashville/event-news](http://theralph.com/nashville/event-news).



# EVENT SCHEDULE SATURDAY, OCT. 30

## NHL Game: Nashville Predators vs. New York Islanders

The Nashville Predators, featuring Rocco Grimaldi, are scheduled to square off with the New York Islanders, featuring Brock Nelson and Zach Parise, at Bridgestone Arena on Saturday, October 30 at 12:30 pm prior to the 2021 U.S. Hockey Hall of Fame Game. Those interested in purchasing single game ticket should visit [nhl.com/predators/tickets/single-game-tickets](https://nhl.com/predators/tickets/single-game-tickets). Single game tickets for the Predators game are subject to availability.

## Official Pregame Party – Walk of Fame Park and Lower Broadway



Fans are invited to join us for the “Official Pregame Party” on game day outside Bridgestone Arena in Walk of Fame Park, located directly across the street from Bridgestone Arena and steps away from Lower Broadway, the home of Nashville’s legendary honky-tonks. Walk of Fame Park is located on the lawn of the Hilton Nashville Downtown and is home to the Music City Walk of Fame featuring in-laid granite stars honoring legendary figures in the music industry. The park is located between John Lewis Way and 4th Avenue South along Demonbreun Street in downtown Nashville.

The Pregame Party in Walk of Fame Park is a party area created specifically for the 2021 U.S. Hockey Hall of Fame Game. There is no cost to attend the Pregame Party and tickets are not required for admittance. The Pregame Party is an outdoor event and will proceed rain or shine.

**The city of Nashville has a mandated capacity limit of 4,000 people in Walk of Fame Park, so the Pregame Party and the honky-tonks on Lower Broadway are both going to be used on Saturday afternoon as gathering spots for our fans during the Pregame Party period of time.** For those who choose to go back and forth between the park and Nashville’s entertainment establishments, the options in “The District” are endless. We will not be allowed to have more than 4,000 people in the park at any point in time, so Lower Broadway will certainly provide a great overflow area for our fans. The combination of Walk of Fame Park and the indoor honky-tonks on Lower Broadway during the Pregame Party period provide great options, rain or shine!

The Pregame Party in Walk of Fame Park will feature music, food, drinks, and activities guaranteed to get everyone ready for the big game! The Pregame Party will begin at 1:00 pm and will end at 6:00 pm.

Official Nashville event merchandise will be available for sale at the Pregame Party in Walk of Fame Park.

There are no COVID-19 protocols for entry at the Official Pregame Party at this point in time. Should changes be required, these changes will be posted to [theralph.com/nashville/event-news](https://theralph.com/nashville/event-news).

## 2021 U.S. Hockey Hall of Fame Game at Bridgestone Arena

Doors to Bridgestone Arena open at 5:30 pm and the puck drops at 7:07 pm.



## Game Tickets

Tickets for the 2021 U.S. Hockey Hall of Fame Game are digital tickets in most instances, unless you purchased tickets through an internal order of some type and have a physical ticket.

You will find your digital tickets in your [ticketmaster.com](https://www.ticketmaster.com) account > Sign In > My Account. You can download the Ticketmaster app to save time in locating your tickets on the day of the event. The Ticketmaster app can be found in the App Store on your mobile device.

You will log in to your Ticketmaster account with the email that you used when you purchased your tickets. Many of you have your Ticketmaster.com account already synced up in your “UND Fighting Hawks App”, which will work great as well.

The barcodes for the Nashville game will be delivered electronically 24 hours prior to the event. You will receive an email when the tickets have been barcoded and delivered to your account for mobile entry. You can always reference your confirmation email or log into your [ticketmaster.com](https://www.ticketmaster.com) account to confirm seat locations now. We recommend you do that prior to the event.

If you have a physical paper ticket, the date on the ticket is the original event date in 2020 prior to the pandemic and the event’s initial postponement due to COVID-19. The tickets printed with the 2020 event date on them are valid for the 2021 event. The ticket and barcode for the 2020 ticket has been linked to the new date and new game in 2021 and all tickets purchased for the 2020 event will be honored for the rescheduled 2021 game.



If you purchased tickets through the Ralph Engelstad Arena ticket office directly and the tickets are still in Will Call at the Ralph, Heather Reardon will be at both the Wildhorse Saloon on Friday night and at the game on Saturday night at the SOBRO entrance on Demonbreun Street with Will Call envelopes in hand. Please have a photo ID ready to pick them up. If there are going to be any name changes on the envelopes, please email Heather by 5:00 pm on October 26th to ensure proper changes. Heather’s email is: [heatherr@theralph.com](mailto:heatherr@theralph.com).

Heather Reardon will also be set-up in the lobby of the Hilton Nashville Downtown (121 4th Ave S) from 2:00 pm to 3:00 pm Central time on Friday, October 29 for those who can pick up their tickets Friday afternoon.

Can’t make it to the big game or can’t use all of your tickets, sell your tickets straight from your Ticketmaster account!

For helpful tips on digital tickets, please visit: [help.ticketmaster.com/s/article/MobileEntry?language=en\\_US](https://help.ticketmaster.com/s/article/MobileEntry?language=en_US)

## Ticketmaster Will Call

Will Call for fans needing to pick up Will Call tickets from Ticketmaster will be located inside the Bridgestone Arena box office, located just inside the NISSAN main entrance of Bridgestone Arena near the corner of 5th Ave. and Broadway. Tickets ordered through Ticketmaster, when held for Will Call in your name, may be picked up on the day of the event by presenting your photo ID and the credit card used to purchase the tickets. Will Call in box office will open at 10:00 am on Saturday, October 30.



## **Yuengling Flight Deck Tickets (Formerly the Dierks Bentley's Whiskey Row Smashville Area)**

Fans with tickets to the Dierks Bentley's Whiskey Row Smashville premium area need to be aware that the space is in the process of being re-branded as the YUENGLING FLIGHT DECK. Guests in the Yuengling Flight Deck will experience college hockey in style with bar-style seating, flat screen TVs, in-seat service and unlimited food and beverage (draft beer, wine and soda). If you have a Yuengling Flight Deck ticket (formerly a Dierks Bentley's Whiskey Row Smashville ticket), here are some important notes for you:

- All tickets printed with the Dierks Bentley's Whiskey Row Smashville branding on them are valid in the newly branded Yuengling Flight Deck. You don't need to change or replace your tickets.
- The Yuengling Flight Deck is located at the top of sections #109 - #111 and is accessible via the concourse.

## **Event Specific Will Call – Player-Guest Tickets – on Game Day**

Will Call for Player-Guest tickets and Will Call for those fans that purchased tickets directly through the Ralph Engelstad Arena ticket office (i.e. UND internal orders or UND hockey alumni orders) will be located inside the SOBRO entrance on Demonbreun Street (on what many consider to be the backside of Bridgestone Arena). The SOBRO entrance is near the corner of 5th and Demonbreun. Will Call at the SOBRO entrance will open at 3:00 pm on Saturday, October 30. Public doors to Bridgestone Arena open at 5:30 pm.

## **Media Will Call – on Game Day**

Media Will Call for Media / Photographers will be located inside the SOBRO entrance on Demonbreun Street (on what many consider to be the backside of Bridgestone Arena). The SOBRO entrance is near the corner of 5th and Demonbreun. Will Call at the SOBRO entrance will open at 3:00 pm on Saturday, October 30. Access to those with a media credential begins at 5:00 pm following the transition from the NHL game to the college game in the press facilities.

## **Lexus Lounge Tickets**

The Lexus Lounge is a premier club located on Bridgestone Arena's event level providing you with a behind the scenes feel, and all-inclusive food and beverage. Tickets for the Lexus Lounge are sold out for this event. If you have a Lexus Lounge ticket, here are some important notes for you:

- No bags or purses allowed through the Lexus Lounge entrance.
- If you have game tickets in the first two rows around the glass and also have Lexus Lounge tickets, the Lexus Lounge is easy to access and is located under seating sections #102, #101, #120, and #119 on event level.
- If you are not sitting in the first two rows around the glass, you should access the Lexus Lounge via the stairwell or elevator near the Fan Information Center behind section #103.
- Lexus Lounge ticket holders with seats in the first two rows around the glass will have a digital ticket that has been built to scan into the game and then scan again to allow entry into the Lexus Lounge. Ticket holders with Lexus Lounge tickets in the first two rows have Lexus Lounge access built into their game ticket. Anyone who purchased a ticket elsewhere in the bowl and bought the "add-on" Lexus Lounge access pass will have two tickets in their account – a game ticket and a Lexus Lounge ticket.
- Stays open for 1 hour after the game ends.





## Important Venue Policies at Bridgestone Arena

Make sure that you familiarize yourself with the COVID-19 entry policy at Bridgestone Arena. Use this link for detailed information: [bridgestonearena.com/plan-your-visit/bridgestone-arena-protocols](https://bridgestonearena.com/plan-your-visit/bridgestone-arena-protocols)

**Do not bring a bag or purse to Bridgestone Arena.** All bags and purses will be required to go through a very limited number of X-Ray machines at Bridgestone Arena. If you bring a bag or purse, you will be re-routed to a limited number of specific entry doors equipped with X-Ray machines to have your bag or purse pass through an X-Ray machine before you will be allowed to enter. The entry process for those with a bag or purse will be a lengthy and frustrating experience due to the X-Ray and inspection requirements on bags and purses. It is estimated that it will take fans approximately 30 to 60 minutes to get into the venue if they try to bring a bag or purse with them. If you absolutely must bring a bag with you, the only type of bags allowed are clear 12-inch x 12-inch bags, and medical or parenting bags. Guests with approved bags will experience delayed entry times as outlined above.

Walk-through metal detectors are required prior to entry for all guests. All patrons

are subject to search prior to entering Bridgestone Arena.

**Cash is not accepted inside Bridgestone Arena.** All transactions are conducted with credit cards and debit cards. Cash will not be accepted at any point of sale within the venue. You will need to bring your credit and/or debit cards to purchase anything inside Bridgestone Arena. A limited number of “Reverse ATM’s” are available at Bridgestone Arena for those who only carry cash.

Professional cameras, recording devices, and selfie-sticks are prohibited inside Bridgestone Arena.

Fans are prohibited from bringing any outside food or beverages into Bridgestone Arena.

Photo identification will be required to purchase alcohol at all points of sale.

For a full listing of Bridgestone Arena policies, please visit: [bridgestonearena.com/arena-info/arena-policies](https://bridgestonearena.com/arena-info/arena-policies)

The Bridgestone Arena A-to-Z Guide provides a comprehensive list of answers to frequently asked questions: [bridgestonearena.com/a-to-z-guide](https://bridgestonearena.com/a-to-z-guide)

## Event Merchandise

### Purchasing Event Merchandise in Nashville

Official and exclusive event merchandise will be available in Nashville at each of the following events:

- Friday:
  - North Dakota Friday Night Fan Party at The Wildhorse!
- Saturday:
  - Pregame Party in Walk of Fame Park
  - Hall of Fame Game at Bridgestone Arena

Unique offerings to look for:

- Limited edition 2021 U.S. Hockey Hall of Fame Game custom made Fender Strat individually hand painted by well know guitar artist Ron Williams. Only 23 guitars made!
- Pregame warmup pucks – these will be available for sale at the conclusion of warmups at the merchandise stand inside the Nissan entrance.
- Pregame jerseys - the jerseys that UND will wear during pregame warmups will be sold at the merchandise stand inside the Nissan entrance as soon as warm ups start. Extremely limited quantity available.

Official event merchandise sold at the event in Nashville will not be the same as the merchandise available online. New and unique designs will be available in Nashville!

All event merchandise sales are final. There is no cash accepted for merchandise sales inside Bridgestone Arena. Cash, as well as credit or debit cards may be used at either the Wildhorse Saloon event or the Pregame Party event to purchase merchandise.

## Nashville Weather

October is often a wonderful time of the year to be in Nashville. The temperatures are mild (average highs in the 60’s and average lows of 49 degrees F) and October is typically the driest month of the year. Packing a lightweight jacket is a good choice for chilly nights and the possibility of cool days late in the autumn season.

## Event Facebook Page

Visit our event-specific Nashville Facebook page at [facebook.com/RalphEngelstadArena](https://facebook.com/RalphEngelstadArena) to stay up to date on all the latest news, updates, and event developments.

## Event Information/ Event Webpage

Check in frequently for event news, updates and information for the 2021 U.S. Hockey Hall of Fame Game in Nashville Saturday, October 30, 2021 at [theralph.com/nashville](https://theralph.com/nashville). Updates will be posted to the “Event News” tab on our event webpage.

## Questions

If you have questions about the 2021 U.S. Hockey Hall of Fame Game, feel free to reach out to us at [Nashville@theralph.com](mailto:Nashville@theralph.com).

