## MARCH 16, 2020 FOR IMMEDIATE RELEASE:



## RALPH ENGELSTAD ARENA COVID-19 UPDATE

Notifications and Closings

**GRAND FORKS, ND, March 16, 2020** – Ralph Engelstad Arena continues to work with local health authorities to monitor the evolving developments relative to COVID-19. Our intent is to make the most informed decisions regarding the health and wellness of our staff, fans, student-athletes, and community at large.

Based on guidelines and recommendations issued by the federal government to try and stop the spread of COVID-19, Ralph Engelstad Arena will close to the public on Tuesday, March 17, 2020 until further notice in an effort to maintain internal operations during this unprecedented and uncertain time.

More specifically, Ralph Engelstad Arena is announcing the following risk mitigation efforts to modify the Arena's normal operating procedures during this time of public closure:

- The Sioux Shop website at <u>www.siouxshop.com</u> remains open for fans to shop, but the store located inside Ralph Engelstad Arena will be closed until further notice.
- Fans and customers may continue to purchase tickets online via <a href="www.ticketmaster.com">www.ticketmaster.com</a>, or may communicate with box office staff by email at <a href="tickets@theralph.com">tickets@theralph.com</a> or by phone at (701) 777-4689.
- Ralph Engelstad Arena tours are cancelled until further notice.
- Hockey Academy ice sessions for the week of March 16-March 20 are postponed and sessions will be made up at later dates and times yet to be determined.
- Those seeking to make deliveries are encouraged to call (701) 777-4167 to make advance delivery arrangements.
- Contractors scheduled to work inside the Arena should call (701) 777-4167 to make advance arrangements for access to the facility.

We will post updates on events, shows and public re-openings as information becomes available on <a href="https://www.theralph.com">www.theralph.com</a> and all venue social media platforms. We ask for everyone's patience and understanding as we sort through this situation.

Ralph Engelstad Arena management and staff continue to work daily on wrapping up the 2019-2020 season as we also look ahead with great optimism to a successful 2020-2021 season. There are no plans to cease operations in the short-term and it is our hope that the modifications noted above will allow us to continue our daily internal work. We appreciate everyone's cooperation and patience while we manage this unprecedented situation with a primary focus on ensuring public safety.

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## **For More Information:**

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