



## Volunteer for CVIC at Ralph Engelstad Arena

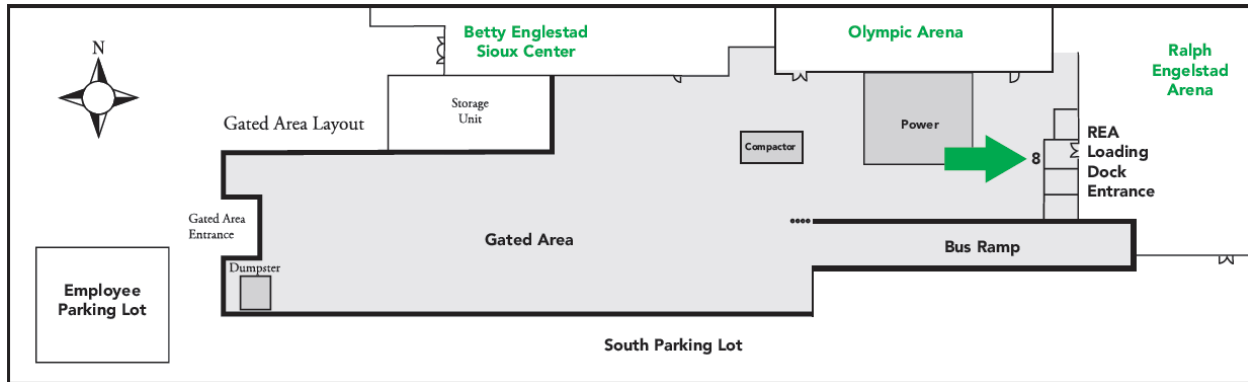
- What is the minimum age to volunteer?
  - 16 years old
- Do I have to wear a mask?
  - Masks are optional for workers and fans.
- Do I get paid and then have to send the money to CVIC?
  - **No, the Ralph will pay CVIC directly \$60 per person per shift worked on your behalf.**
- What time will I be done?
  - Due to the nature of sporting events, there is no set end time. Your shift will be complete once your location is closed and cleaned up. Shifts are on average 5 hours long but could be longer or shorter.
- If my family member or friend also signs up, can I work with them?
  - Yes, you can work with your family and friends. On Sign Up Genius when 1 person signs up, choose how many in the group and enter all the names for the group in the correct box.
- How many people are at each concession stand?
  - This varies on the location. There could be up to 10 volunteers in a stand. All locations will have an REA Employee working with the volunteers.
- How are we assigned a concession stand?
  - The concession stand will be assigned the day of the event. You will find out what concession stand you will be working once you arrive. A Ralph employee will direct you to the stand you will be working in.
- What will I be doing at the concession stand?
  - When you arrive at the concession stand you are assigned to, the stand manager will brief you on the duties/tasks.
- What do I make for signing up?

- You are volunteering your time and a donation of \$60 per person per shift will be made to CVIC on your behalf.
  - You will receive a free short sleeve t-shirt to wear when you are working, and you get to keep it!
  - 50% off food and beverage (non-alcoholic) at most stands during your shift.
- What time do I need to arrive at the Ralph?
    - Check-in time is 5pm on Friday November 26
    - Check-in time is 4pm on Saturday November 27
  - What do I wear?
    - Please try your best to wear black or khaki pants
    - Wear a black, green, or white plain shirt. You may want to consider wearing a long sleeve shirt. The hockey arena makes the building cooler. **We will provide all workers with a custom t-shirt the night you work to wear over your other shirt.**
    - We advise wearing tennis shoes or other comfortable shoes as you will be standing your entire shift. *Sandals and other open type footwear and heels are not allowed while working concessions.*
  - May I get food or drink while I work?
    - Yes, your stand leader will allow a break when there is a break in business and will lend you a credential to receive 50% off food and drink (non-alcoholic) at most concession stands.
  - Where do I park?



- Free parking is available in the REA Employee parking lot located between the Betty and the UND Wellness Center. **Be sure you are in the REA Lot and not the Wellness lot.**

- Where do I go after I park and where do I enter the Ralph?
  - After parking, cross the street and heads toward the Ralph and walk through the white gated area. Proceed all the way to the back by the loading dock bays and **enter through Door #8**. REA staff will meet you inside and direct you to the sign in table.



- What if I'm running late for the shift I signed up for?
  - Please send an email to [concessions@theralph.com](mailto:concessions@theralph.com) to let us know you are running late.
- What if I get sick and can't work my shift?
  - Please send an email to [concessions@theralph.com](mailto:concessions@theralph.com) to let us know you are unable to make it.
- What if I change my mind and don't want to volunteer after I signed up?
  - You can cancel your shift in Sign Up Genius
- What if I still have questions after reading this information?
  - Please contact Stacy at 701-777-6607 or email at [stacys@theralph.com](mailto:stacys@theralph.com)